



OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
'CUSTOM HOUSE', NAVRANGPURA, AHMEDABAD - 380 009

Phone No. (079) 27545741

Fax No. (079) 27541542

F.No. I/22-51/2017-18/ADM

Date:-24.11.2017

E-TENDER NOTICE

Sub:-Notice inviting e-Tender for Purchase of 03 Door Frame Metal Detector (DFMD) and 05 Hand Held Metal Detector (HHMD) for Customs, Ahmedabad through e-Procurement.

1. E-Tenders are invited under two bid system (both Technical and Financial) from reputed parties for providing of 03 Door Frame Metal Detector (DFMD) and 05 Hand Held Metal Detector (HHMD) to be installed at SVPI Airport, Customs, Ahmedabad.

2. The complete tender document containing general Terms & Conditions, pre-qualification requirements etc. are available on <http://eprocure.gov.in/procure/app>, www.cbec.gov.in and our departmental website www.ahmedabadcustoms.gov.in for reference only and can be downloaded free of cost.

Tender Critical Date Sheet

Tender Publishing Date & Time	29.11.2017 at 17:00 hrs
Bid Submission Start Date & Time	29.11.2017 at 17:30 hrs
Bid Submission End Date & Time	21.12.2017 at 12:00 hrs
Bid Opening Date & Time	22.12.2017 at 12:00 hrs

4. Interested bidders/reputed firms providing such equipments on all India basis may submit their bids in the prescribed format with all the necessary documents online with **digital signature** at <http://eprocure.gov.in/procure/app> on or **before bid submission closing date & time.**

(M.S.Chauhan)
Additional Commissioner (P&V)
Customs, Ahmedabad



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CUSTOM HOUSE, NAVRANGPURA, AHMEDABAD - 380009

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F.No. I/22-51/2017-18/ADM

Date:-24.11.2017

Notice inviting e -Tender for purchase and installation of 03 DFMD and 05 HHMD for Customs, Ahmedabad through e-Procurement

1. Office of The Principal Commissioner of Customs, Custom House, Near All India Radio, Navrangpura, Ahmedabad-380009 invites tender for calling quotations for **purchase and installation of 03 DFMD and 05 HHMD at SVPI Airport, Customs, Ahmedabad.**

2. The bidders shall submit their bids online only at CPPP website: <https://eprocure.gov.in/eprocure/app> to follow the terms and conditions provided in tender notice.

3. Not more than one tender shall be submitted by one bidder having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

4. Bidder who has downloaded the Tender from the Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>, shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/ modified in any manner, tender will be completely rejected and tender is liable to be banned.

5. Intending bidders are advised to visit CPPP website <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of tender for any corrigendum/addendum/ amendment.

6. Bids will be opened as per date/time as mentioned in the Tender Critical Date sheet.

7. Submission of Tender:-

(a) The financial bid for DFMD and HHMD must be submitted as per specifications given in Annexure-VII.

(b) All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

(c) The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.

Annexure-I

PRE-QUALIFICATION CONDITIONS

1. The Vendor should have minimum three years of experience in installation of Hand Held Metal Detectors & Door Frame Metal Detector projects.
2. The vendor must have knowledge and experience of implementation of electronic security systems including access control, surveillance and required software for monitoring.
3. The vendor having national presence and experience will be preferred.
4. The vendor also must have an established service base in Gujarat.
5. Capability of vendor to complete this task in 30 days
6. Proof of registration of GST and copies of the proof should be submitted.
7. Vendors having ISO:9001 certification may be given preference.
8. The Vendor should have authorized service centre after sales within a radius of 30 kms from SVPI Airport, Ahmedabad. Proof of the same should be submitted.
9. The company should have sound technical support staff for attending to the Branch complaints within 24 hours.
10. The Vendor should have authorized dealership of Hand Held Metal Detectors and Door Frame Metal Detector. Proof from manufacturers of the equipment should be submitted.
11. The company should have at least one AMC agreements currently running successfully with any Govt. Organization. Proof of such AMC should be produced.
12. The company should not be black listed by any PSU banks/Govt. organizations. Self declaration should be submitted by the authorized official of the company.
13. The company should have satisfactorily completed works at stated above during the last 3 years.

We agree to the above Pre-Qualification Conditions.

Signature and Name with Date _____

Name of the Firm _____

Annexure-II

TERMS & CONDITIONS

1. The firm/company must have GST Registration (Enclose necessary documents).
2. During Technical Evaluation process, vendor will be asked to showcase solution offered for installation of HHMDs and DFMD with complete details of hardware, software and consumable needed to install the solution.
3. During Warranty Period, if the system fails either due to hardware failure and/or software failure, the bidder must bring the system live within one working week after receiving the complaint through telephone/e-mail/written.
4. All items must carry a minimum of one year warranty.
5. Requirement of Training/On-Job Training:- The on-job training is to be provided to the staff after successfully installation and commissioning the system.
6. The work consists of supply, Installation, testing, commissioning of Hand Held Metal Detectors and Door Frame Metal Detector in accordance with the technical specifications, terms and conditions mentioned in tender documents.
7. The specification of the equipment supplied should be equivalent to the specifications mentioned in the tender document and the vendor should specify the brand/model/make in their technical offer.
8. Scan copies of all product brochures, technical documentation/specifications of Hand Held Metal Detector and Door Framed Metal Detector should be attached with the quotation.
9. Conditional/Unsolicited tenders shall not be considered.
10. If required, the bidder can be called for an on-site demo to evaluate the quality of recording and video file outputs of the quoted Hand Held Metal Detector and Door Framed Metal Detector equipment before it is approved.
11. The manufacturers/their authorized stockiest/dealers will have to submit their GST Certificate.
13. The prices quoted in the Financial Bid should be inclusive GST and includes equipments, installation charges, materials, labour, tools, appropriate cabling and necessary management for completion of the work. The vendor should quote the prices for providing complete solution. After placing the order, this Commissionerate will not pay any extra amount which is not mentioned in the financial bid.
14. The TDS will be deducted as per provisions of the Income Tax Law.
15. Any loss or damage or theft will be borne by the vendor.
16. Complete specifications of the items should be given with the name of the manufacturers in the quotation/tender. Offer's vaguely described or incomplete offers are liable to be ignored.
17. Successful bidder should deposit, within seven days of receipt of the work order, 10% amount of the total value of the order as performance security in the form of Bank Guarantee from Nationalized Bank valid till the warranty period as specified.

18. Successful vendor should complete the work within 30 days from the date of receipt of supply order. A penalty of 0.5% amount of the total value of the order per day will be levied beyond 30 days.

19. After successful installation and testing, vendor has to impart the training without any cost to the officers of this Commissionerate to operate the equipment.

20. The entire Hand Held Metal Detector and Door Framed Metal Detector supplied & installed should be under on-site warranty as specified against all types of defects from the date of handing over of the product to the SVPI Airport. Any defects found in the product/sub-product within the warranty period shall be rectified / replaced by the vendor free of cost. During this period of warranty, servicing at quarterly interval or earlier without any additional cost to this Commissionerate besides attending to call back services in case of break down, as prescribed by the manufacturer and as mutually agreed to, shall be carried out free-of-cost. This includes replacement of all parts and spare parts and any number of breaks down call.

21. Please note that this Commissionerate will apply penalty as below in case of discrepancy in services under warranty period:

a) On receiving complaint about equipment/ services, the vendor will promptly respond and repair/ replace or provide required services within 24 hours, if failed, penalty shall be levied Rs. 500/- per day;

b) If the operation of HHMD's & DMFD's is down for more than one working week, then this Commissionerate will forfeit the bank guarantee;

c) If this Commissionerate observe any unsatisfactory services after sales, discipline/ conduct, delay in repair/maintenance, then this Commissionerate will forfeit the bank guarantee and black list the company / firm.

22. The Vendor should submit the bill after completion of work and submission of report from the Assistant/Deputy Commissioner of Customs, SVPI Airport that the work was carried out satisfactorily and as per specification. **Advance payment is not permissible.**

23. The Principal Commissioner of Customs, Ahmedabad is not bound to accept the lowest tender and also reserves the right to reject any or all tenders at any time without assigning any reason.

24. The Principal Commissioner of Customs, Ahmedabad taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.

25. Details of "After Sales Services Facility" including name, address, contact numbers etc should be mentioned in the offer.

26. Contractors who do not fulfill the pre-qualification requirement will not be considered. Financial bids of only those contractors/agencies, which fulfill the terms and conditions, will be opened.

We agree to the above Terms and Conditions

Signature and Name with Date _____

Name of the Firm _____

Annexure-III

Warranty

The following warranty will form as part of the contract on the successful bidder: -

The bidder/firm must declare that the article/equipments and their **accessories supplied to the buyer under this contract shall be of the best quality and new in all respects** and shall be strictly in accordance with the specification and particulars mentioned in the contract. The firm must guarantee that the said items would continue to conform to the said description and quality aforesaid for a period of 12 months from the date of acceptance of the said items to the buyer. Notwithstanding the fact that the buyer may have inspected and approved the said items, if during the aforesaid period of 12 months the said items be discovered not to conform to the description and quality aforesaid not giving satisfactory performance or have deteriorated, the decision of the buyer in that behalf shall be final and binding on the firm. The Buyer shall be entitled to call upon the firm to rectify the same items or such portion thereof as is found to be defective by the buyer within a reasonable period or such specified period as may be allowed by the Buyer in his discretion on application made thereof by the firm, and in such an event, the above period shall apply to the items rectified from the date of rectification mentioned in warranty thereof, otherwise the firm shall pay to the buyer such compensation as may arise by reason of the breach of the warranty therein contained.

- i) If a particular or whole system fails frequently, then the complete system must be replaced free of cost by the firm within a stipulated period of 45 days of the notification from the buyer.
- ii) The firm must guarantee that they will supply spare parts, if and when required on agreed basis for an agreed price. The agreed basis could be and including but without any limitation and agreed discount on the published catalogue or an agreed percentage of profit on the landed cost.
- iii) The firm must intimate to this effect that before going out of production for the spare parts they will give adequate advance notice to the Buyer of the equipment so that the later may undertake the balance of the lifetime requirements.

Signature and Name with Date _____

Name of the Firm _____

Annexure-IV
Technical Bid

S.No.	Particulars	Details
01	Name of the Vendor Full Address of the Vendor Telephone No. Fax No. Email Complaint Person Name & Contact No.	
02	Bank details with MICR & IFSC Code (Submit mandate form)	
03	PAN No.	
04	Income Tax returns & CA certificate for last 3 years	
05	GST Registration No.	
06	No. of Engineers (Attach list of names along with experience)	
09	No. of assisting staff available for this work (attach list of names along with experience)	
10	Capacity of supply & Installation of HHMD & DFMD	
10	Authorized dealership (Proof from the Manufacturer)	
11	Standard list of equipments	
12	Work experience in relevant field	
13	Information about company's infrastructure and after sales authorized service centre in Gujarat	
14	List of all partnerships with manufacturers and system providers	
15	On-site warranty as per T&C of the Tender	
16	Black listed by any PSU banks/Govt. organizations	<u>Yes/No.</u>

Note:-

1. Self-Attested Photo copies of above for proof must be uploaded with proper numbering.
2. Original copies should be provided when called by this Commissionerate.

Part-II
Declaration

1. I Son / Daughter / Wife of Shri Proprieter / Partner /Director / authorized signatory ofcompetent to sign this declaration and execute this tender document.
2. I have carefully read and understood all the terms & conditions of the tender and undertake to abide to them.
3. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / We, am/are well aware of the fact that furnishing of any false information /fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.
4. I understand that in case any deviation is found in the above statement at any stage, the concern shall be blacklisted and shall not have any dealing with the Department in future.

Signature of authorized person

Name & Seal

Date

Annexure-V
PRICE BID UNDERTAKING

Date:-

From: (Full name and address of the Bidder)

To,
The Principal Commissioner,
Customs, Custom House, Near All India Radio
Navrangpura, Ahmedabad-380009

Sir/ Madam,

1. I submit the Price Bid for _____ and related activities as envisaged in the Bid document.
2. I have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.
3. I offer to work at the rates as indicated in the price Bid, Annexure VIII inclusive of all applicable taxes except GST.

Yours Faithfully,

Signature
Name of Representative

E-Mail:-
Phone:-
Office Address:-

ANNEXURE-VI

TENDER ACCEPTANCE LETTER

(To be given on Company Letter Head)

Date:

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No:

Name of Tender / Work: -

Dear Sir,

1. I/ We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely:

as per your advertisement, given in the above mentioned website(s).

2. I/ We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc., which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organization to have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/ Public sector undertaking.

6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/ untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

Annexure - VII

Specifications for Door Framed Metal Detector:-

Operating Temperature	From -20° C to + 60° C (From -4° F to +140° F)
Humidity	0 to 95%, no condensation
Protection	IP 55 (IEC 60529)
Power Supply	Mains: 90-264 VAC / 50-60 Hz Battery (optional): 12 VDC Consumption, Typical: 30W (AC), 25W (DC)
Alarm	Audible/Visible Alarm. Alphanumeric Display and Zone Display. Relay contact for display alarm (SPDT).
Sensitivity	100 sensitivity steps in each program. Separate vertical zones with independently adjustable sensitivity from 0-200%
Calibration	Automatic or Manually Set.
Interference Suppression	Digital filtering by signal processor. Several operating frequencies to suppress local electrical noise.
Dimensions	Interior: 71 cm Width x Interior: 205 cm Height Exterior: 85 cm Width x 224 cm Height x 70 cm Depth
Weight	60 to 70 kg

Specifications for Hand Held Metal Detector:-

Dimensions (Body)	410 x 140 mm
Dimensions (Grip)	33 x 33 mm
Operating Temperature	0°C to 50°C (32°F to 122°F)
Power Supply	Standard 9V battery or rechargeable NiMH battery
Battery Life	Alkaline battery up to 220h, typical 110h (550mAh battery capacity) Rechargeable NiHM Battery up to 80h, typical 40h (200mAh battery capacity) Recharge time for NiHM battery (200mAh) 14h
Detection	Should detect all metals both ferrous & non-ferrous
Sensitivity	Level 1: Small Handguns and Knives Level 2: Razor Blades & Handcuff Keys Level 3: .22 Caliber Bullet & Metal Shanks
Alarm	Audible and Visible alarm indication
Operation	3-way push button operation: On/Off/Momentary

Signature of authorized person

Name & Seal

Date

Annexure-VIII

Financial Bid

S.No.	Product	Price per machine (in Rs.) (Exclusive of GST)	Quantity desired to be provided by the Vendor	Total Amount (in Rs.)
1.	DFMD			
2.	HHMD			

GST@___%

ANNEXURE- IX
Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

1) Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online bidder Enrolment" on the CPP Portal which is free of charge.

2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

4) Upon enrolment, the bidders will be required to register their valid Digital Signature

Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.

6) Bidder then logs in to the site through the secured log-in by entering their user ID/password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and generally, they can be in PDF / XIS / RAR / DWF / JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard PDF format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the PDF file.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by

the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys.

8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.