



DIRECTORATE GENERAL OF SYSTEMS &
DATA MANAGEMENT
CUSTOMS & CENTRAL EXCISE
HOTEL SAMRAT, CHANAKYAPURI
NEW DELHI - 110021

F.No. IV.(24)/35/2016-Systems/

Dated:20.10.2017

To,
All Chief Commissioners/ Director Generals of
Customs, Central Tax and Central Excise

Madam/Sir,

Subject: LAN WAN-Site Readiness Status – reg.

Please refer to earlier letter F. No. IV(24)/35/2016-Systems dated 4th October 2017 addressed to Chief Commissioners of all Zones

2. As you are aware that the site implementation has been going on for over 6 months and multiple video conferences and letters have been sent to address the challenges faced during implementation. It is to be noted that implementation has reached a near completion stage as the deliveries of LAN WAN infrastructure have already taken place.

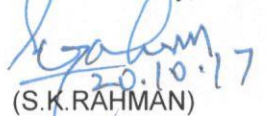
3. After taking stock of all the deliveries of infrastructure and implementations, a report is prepared (**as Annexure A**) at a Zonal level to highlight the readiness of all Zones with respect to LAN and WAN. It would be important to highlight that a prompt support would be required from all Zones to ensure that implementation can reach 100% for field offices. The Member (IT) desires that all Zones may certify the status of LAN WAN completion in all the existing buildings in their jurisdiction and highlight anomalies **if any**. An Index has been attached to display the current readiness of all Zones (**Annexure B**) for information.

4. For the deficiencies in the building w.r.t. LAN-WAN infrastructure, the action to be taken can be categorized as below:

- A. DG Systems (BOQ Approval, placing order with BSNL for MPLS etc.)
- B. Jurisdictional Issues which include follow up with HP implementation team/BSNL
- C. Both (DG Systems/ Jurisdictional Issues)

Further, to ensure that all these challenges can be mitigated and proactively resolved, Audio calls would be scheduled from 23-27th Oct 2017 emphasizing on the readiness of all Zones (**Annexure C**). It is requested to please issue instructions to JC/ADC of CC office to keep the data ready for discussion with officers of DG systems.

Yours faithfully,


20.10.17
(S.K.RAHMAN)

Additional Director General